

Inspection on Demand Service



Representing the best in electrical engineering and building services



INSPECTION ON DEMAND SERVICE

The ECA represents the interests of companies in England, Wales & Northern Ireland who have responsibility for designing & installing the electrical engineering services needed in homes, schools, hospitals, factories, industrial plant and commercial premises.

These installations include traditional power and lighting outlets together with complex high technology control, security and data communications systems for automated offices, industrial plant and environmental services.

The aim of the ECA is to ensure that electrical installation work at every level, whether domestic, commercial or industrial is undertaken by qualified people to high standards of quality and safety and to terms which are equitable to the client and installer.

In pursuance of this aim the ECA brings its own considerable influence to bear to ensure that standards are not just maintained but also improved. The ECA supports these high levels of accountability and protection by offering:

The ECA's own unique Inspection on Demand Service. The ECA has an established UKAS accredited Inspection Body comprising a team of inspectors who can provide an independent, professional inspection of a electrical installation work.

A fully qualified inspector will be appointed to inspect and make a written report on the work. The Inspector's report will show where, if at all, the work fails to meet the relevant technical standards and what, if anything, needs to be done to rectify it so as to comply with these standards.

THE FOLLOWING PROVIDES GUIDANCE ON THE INSPECTION ON DEMAND SERVICE

Q What is Inspection on Demand?

A An independent professional inspection of an electrical installation.

Q Who can request an Inspection on demand?

A Any ECA Member or customer employing the services of an electrical contractor who is a Member of The ECA may request an Inspection on Demand. The service is also available to **any person(s) or enterprise, employing a non-ECA Registered Electrical contractor, who require an independent inspection of their electrical installation.**

Q Can the Inspection on Demand be requested any time after the initial work has been completed?

A A request for Inspection will only be accepted if it is made before the expiry of the defects liability period, or 12 months from practical completion of the work, if no defects liability period is stipulated in the contract. Beyond this period any request for an inspection of work will be dealt with under the ECA's Warranty Scheme.

Q Does the Inspection confirm that the electrical work meets the customer's specification?

A No. The Inspection shall only establish, without regard to any individual specification or other contractual requirements, whether or not the work inspected complies with the relevant standards applicable.

Q What happens should the work fail the Inspection?

A **Should work completed by an ECA Member fail to meet the relevant standards the Member will be responsible for undertaking any necessary remedial work. If this is not possible then under the ECA's Warranty the work will be rectified subject to the limits of the Warranty. Work not undertaken by an ECA Member will be subject to the applicant arranging their own remedial actions on receipt of the report.**

Q Why might a customer request an Inspection on Demand?

A If the customer is unsure about electrical contracting and would appreciate reassurance whether or not the electrical work complies with the relevant standards.

Q What constitutes an electrical installation?

A An electrical, voice/data communications, security or control system installation and maintenance of such installations.

Q Can an Inspection be requested on an installation that has, subsequent to initial completion, been altered by others?

A No. Inspection facilities will not be offered on work undertaken by a Member, if the installation to be inspected has subsequently been modified or altered by others. This condition does not apply to work undertaken by a non-member.

Q Can a request for an Inspection be made without the contractor's agreement.

A Yes. However prior to an inspection being undertaken the client would be expected to advise the contractor of their intent.

Q Can a contractor request an Inspection without the client's agreement?

A No. The client's agreement to the inspection is required for legal reasons.

Q Who pays for the Inspection?

A **To the client of an ECA member it will normally be free of charge.** However, should the Inspection show that the customer has acted frivolously then a charge can be levied at the rates shown below. If a member requests an Inspection then a charge will be levied. The client of a **non-ECA member** will be required to pay the costs of Inspection & VAT within 28 days of receipt of the Inspector's report at the rate shown below.

Q How much does the Inspection cost?

A The current rate is £350:00p per day inclusive of expenses ex VAT.

Q How do I obtain an Inspection on Demand?

A Simply contact The ECA's Inspection Department at the address shown below.



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110

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